



PRIVACY POLICY

Please take a minute to read this page that, together with our Cookie Policy, explains how we use your personal information and the choices you have. By proceeding to use this site, you are consenting that we process your personal information in accordance with this Privacy Policy.

Privacy Policy of www.carrubo.co.uk

DATA CONTROLLER

London Venue Group Limited
49 Southwark St, London SE1 1RU
ICO Registration: ZA783118

You have a right to request the erasure of your personal data. If you would like to make such a request, please email us at the address below with the subject line 'Delete my data'. Please note we may need to retain certain data in order to comply with our legal obligations.

Our contact email:
hello@carrubo.co.uk

TYPES OF DATA COLLECTED

Among the types of Personal Data that this website collects, by itself or through third parties, there are: Cookies; Usage Data; first name; last name; phone number; email address.

Complete details on each type of Personal Data collected are provided in the dedicated sections of this privacy policy or by specific explanation texts displayed prior to the Data collection.

Personal Data may be freely provided by you, or, in case of Usage Data, collected automatically when using this website.

Unless specified otherwise, all Data requested by this website is mandatory and failure to provide this Data may make it impossible for your booking to be made. In cases where this website specifically states that some Data is not mandatory, you are free not to communicate this Data without consequences.

Please get in touch if you're not sure which fields are mandatory.



PRIVACY POLICY

Any use of Cookies – or of other tracking tools – by this website or by the owners of third-party services used by this website serves the purpose of providing the Service required by you, in addition to any other purposes described in this document and in the Cookie Policy, if available.

You are responsible for any third-party Personal Data obtained, published or shared through this website and confirm that you have the third party's consent to provide the Data to us.

MODE AND PLACE OF PROCESSING THE DATA

METHODS OF PROCESSING

We take appropriate security measures to prevent unauthorised access, disclosure, modification, or unauthorised destruction of the Data.

The Data processing is carried out using computers and/or IT enabled tools, following organisational procedures and modes strictly related to the purposes indicated. The Data may be accessible to certain types of persons in charge, involved with the operation of this website (administration, sales, marketing, legal, system administration) or external parties (such as third-party technical service providers, mail carriers, hosting providers, IT companies, communications agencies) appointed, if necessary, as Data Processors by us. The updated list of these parties may be requested from us at any time.

LEGAL BASIS OF PROCESSING

We may process your Personal Data if one of the following applies:

- You have given your consent for one or more specific purposes. Note: Under some legislation we may be allowed to process Personal Data until you object to such processing (“opt-out”), without having to rely on consent or any other of the following legal bases;
- In any case, we will gladly help to clarify the specific legal basis that applies to the processing, and in provision of Data is necessary for taking and administering a booking made by you;
- processing is necessary for compliance with a legal obligation to which we are subject;
- processing is related to a task that is carried out in the public interest;
- processing is necessary for the purposes of the legitimate interests pursued by us or by a third party. In particular whether the provision of Personal Data is a statutory or contractual requirement, or a requirement necessary to enter into a contract.



PRIVACY POLICY

PLACE

The Data is processed at our operating offices and in any other places where the parties involved in the processing are located.

Depending on your location, data transfers may involve transferring your Data to a country other than their own. To find out more about the place of processing of such transferred Data, you can check the section containing details about the processing of Personal Data.

If any such transfer takes place, you can find out more by checking the relevant sections of this document or ask us using the information provided in the contact section.

RETENTION TIME

Personal Data shall be processed and stored for as long as required by the purpose they have been collected for.

Please note, we may be obliged to retain Personal Data for a longer period whenever required to do so for the performance of a legal obligation or upon order of an authority.

Once the retention period expires, Personal Data shall be deleted. Therefore, the right to access, the right to erasure, the right to rectification and the right to data portability cannot be enforced after expiration of the retention period.

THE PURPOSES OF PROCESSING

Your data is collected to allow us to provide our services, comply our legal obligations, respond to enforcement requests, protect our rights and interests (or yours or those of third parties), detect any malicious or fraudulent activity, as well as the following: Analytics, Remarketing and behavioural targeting, Advertising, Contacting you and Managing contacts and sending messages.

DETAILED INFORMATION ON THE PROCESSING OF PERSONAL DATA

Personal Data is collected for the following purposes and using the following services:

ADVERTISING

Some services, such as Google, MailChimp or other marketing platforms, may use Cookies to identify users or they may use the behavioural retargeting technique, i.e. displaying ads tailored to your interests, content and behaviour, including those detected outside this website. For more information, please check the privacy policies of the relevant services. Please also check our Cookie Policy for more information.



PRIVACY POLICY

In addition to any opt-out offered by any of the services below, you may opt out of a third-party service's use of cookies by visiting the Network Advertising Initiative opt-out page.

FURTHER INFORMATION ABOUT PERSONAL DATA

TAKING BOOKINGS

The Personal Data collected is used by us to take bookings and keep records of such bookings.

The Personal Data collected to complete the booking payment may include the credit card, the bank account used for the transfer, or any other means of payment envisaged.

YOUR RIGHTS

You may exercise certain rights regarding the Data we process. In particular, you have the right to do the following:

- Withdraw your consent at any time. You have the right to withdraw consent where you have previously given consent to the processing of your Personal Data.
- Object to processing of your Data. You have the right to object to the processing of your Data if the processing is carried out on a legal basis other than consent. Further details are provided in the dedicated section below.
- Access your Data. You have the right to learn if Data is being processed by us, obtain disclosure regarding certain aspects of the processing and obtain a copy of the Data undergoing processing.
- Verify and seek rectification. You have the right to verify the accuracy of your Data and ask for it to be updated or corrected.
- Restrict the processing of your Data. You have the right, under certain circumstances, to restrict the processing of your Data. In this case, we will not process your Data for any purpose other than storing it.
- Have your Personal Data deleted or otherwise removed. You have the right, under certain circumstances, to request erasure of your Data.
- Receive your Data and have it transferred to another controller. You have the right to receive your Data in a structured, commonly used and machine readable format and, if technically feasible, to have it transmitted to another controller.
- Lodge a complaint. You have the right to bring a claim before your competent data protection authority.



CARRUBO

PRIVACY POLICY

DETAILS ABOUT THE RIGHT TO OBJECT TO PROCESSING

Where Personal Data is processed for a public interest or for the purposes of the legitimate interests pursued by us, you may object to such processing by providing a ground related to the particular situation to justify the objection.

You can object to the processing of your Personal Data for direct marketing purposes without justification. To learn whether we are processing your Personal Data for direct marketing purposes, please refer to the relevant sections of this document.

HOW TO EXERCISE THESE RIGHTS

Please email hello@carrubo.co.uk. We will respond as soon as reasonably practicable and within statutory timeframes.



COOKIE POLICY

This website uses cookies. To learn more, please refer to our Cookie Policy.

ADDITIONAL INFORMATION ABOUT DATA COLLECTION AND PROCESSING

LEGAL ACTION

Your Personal Data may be used for legal purposes: (i) by us in Court or in the stages leading to possible legal action arising from improper use of this website; or (ii) where we are required to disclose your personal data to a legal authority.

ADDITIONAL INFORMATION ABOUT YOUR PERSONAL DATA

In addition to the information contained in this privacy policy, our website may provide you with additional and contextual information concerning particular services or the collection and processing of Personal Data upon request.

SYSTEM LOGS AND MAINTENANCE

For operation and maintenance purposes, this website and any third-party services may collect files that record interaction with this website (system logs) use other Personal Data (such as the IP Address) for this purpose.

CHANGES TO THIS PRIVACY POLICY

We reserve the right to make changes to this privacy policy at any time by notifying you on this page and possibly elsewhere within this website and/or - as far as technically and legally feasible - sending a notice to you via any contact information available to us. It is strongly recommended to check this page often, referring to the date of the last modification listed at the bottom. Should the changes affect processing activities performed on the basis of your consent, we shall collect new consent where required.



COOKIE POLICY

DEFINITIONS AND LEGAL REFERENCES

PERSONAL DATA (OR DATA)

Any information that directly, indirectly, or in connection with other information — including a personal identification number — allows for the identification or identifiability of a natural person.

USAGE DATA

Information collected automatically through this website (or third-party services employed in this website), which can include: the IP addresses or domain names of the computers utilised by those who use this website, the URI addresses (Uniform Resource Identifier), the time of the request, the method utilised to submit the request to the server, the size of the file received in response, the numerical code indicating the status of the server's answer (successful outcome, error, etc.), the country of origin, the features of the browser and the operating system utilised by you, the various time details per visit (e.g. the time spent on each page within the website) and the details about the path followed within the website with special reference to the sequence of pages visited, and other parameters about the device operating system and/or your IT environment.

YOU, YOUR

The individual using this website who, unless otherwise specified, coincides with the Data Subject.

DATA SUBJECT

The natural person to whom the Personal Data refers.

DATA PROCESSOR (OR DATA SUPERVISOR)

The natural or legal person, public authority, agency or other body which processes Personal Data on behalf of the Controller, as described in this privacy policy.

DATA CONTROLLER

The natural or legal person, public authority, agency or other body which, alone or jointly with others, determines the purposes and means of the processing of Personal Data, including the security measures concerning the operation and use of this website.



COOKIE POLICY

THIS WEBSITE

The means by which your Personal Data is collected and processed.

SERVICE

The service provided by this website as described in the relative terms (if available) and on this site.

COOKIE

Cookies are Trackers consisting of small sets of data stored in your browser.

TRACKER

Tracker indicates any technology - e.g Cookies, unique identifiers, web beacons, embedded scripts, etags and fingerprinting - that enables tracking, for example by accessing or storing information on your device.



WEBSITE TERMS OF USE

TERMS

Please take the time to read, and ensure you agree with, our website Terms and Conditions which should be read alongside our Privacy Policy and Cookies Notice. Carrubo's competition terms can also be found listed below.

WEBSITE TERMS OF USE

These Terms and Conditions of Use (the "Terms of Use") apply to Carrubo's website located at:
www.carrubo.co.uk/terms

The Site is the property of London Venue Group Limited trading as **Carrubo** ("Carrubo") and its licensors. By using the site, you agree to these terms of use; if you do not agree, do not use this site.

Carrubo reserves the right, at its sole discretion, to change, modify, add or remove portions of these Terms of Use, at any time. It is your responsibility to check these Terms of Use periodically for changes. Your continued use of the Site following the posting of changes will mean that you accept and agree to the changes. As long as you comply with these Terms of Use, Carrubo grants you a personal, non-exclusive, non-transferable, limited privilege to use the Site.

CONTENT

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